



Conversational Interaction Technologies

– linking research & innovation –

Steve Renals

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Vision for Interactive Technologies

Proactive, multimodal, social, and autonomous agents
which enable rich, conversational interactions
between people and between people and machines

- Natural communication & interaction
- Proactive & autonomous
- Display social norms corresponding to environment
- Context-awareness
- Capability for social and affective behaviour

What's lacking

- Multimodal recognition, synthesis & understanding
- Linking Data Science to Interaction
- Contextual knowledge and understanding to close the loop between interactive systems and analytics
- Finding and processing unstructured multimodal content during an interaction

In a multilingual setting

Application vision for interaction

1. Smart personal assistants

mobile multimodal interaction – socially aware, “meta-capable”, persistent, life-long

2. Interfaces for all

multimodal interfaces designed for older people, and for people with disabilities

3. Active access to complex information

linking knowledge to rich interaction for agents which can search proactively and can make inferences from (limited) knowledge, across multiple heterogenous data streams

4. Multilingual shared collaboration

multimodal collaborative interaction including translating and augmented videoconferencing, design and creative collaborations, multiplayer games

5. Human-robot interaction

robots which communicate naturally and socially

Open technology development for interactive technologies

1. Open platforms

an open platform can act as a coordinating hub/focus for projects across a future programme, as well as providing increased agility/flexibility, increased innovation potential, reduced development risks, and wider community access

2. Open and shared resources

build an open, distributed, secure, and interoperable infrastructure

3. Open multilingual & multimodal architectures

Typical target platform for exploiting the above open environments – multilingual, multimodal, distributed, open-architecture, conversational middleware platform

4. Reproducible research

ROCKIT

Roadmap for Conversational Interaction Technologies

Bridge the gap between research & innovation
Focus on SMEs

In negotiation, will be launched at ICT-2013 (Nov 2013, Vilnius)

- Develop a research and innovation agenda
- Community building across research & innovation in conversational interaction technologies
- Develop application scenarios & testbeds
- Recommendations for an open platform